

Section 506 of

## RAY BAUM'S Act

### Dispatchable Location for Multi-Line Telephone Systems

RAY BAUM'S Act impacts service providers, system manufacturers, state and local 9-1-1 authorities, emergency communications centers (ECCs)/public safety answering Points (PSAPs), and owner/operators of multi-line telephone systems (MLTS).

Under Section 506 of RAY BAUM'S Act, the Federal Communications Commission (FCC) has adopted rules to ensure that "dispatchable location" is conveyed with 9-1-1 calls to 9-1-1 centers, regardless of the technological platform used, including 9-1-1 calls from MLTS. Dispatchable location means a location delivered to the PSAP with a 9-1-1 call that consists of:

- The validated street address of the calling party, plus
- Additional information such as suite, apartment, or
- Similar information necessary to adequately identify the location of the calling party (47 CFR § 9.3.)

### Compliance Dates (MLTS Dispatchable Location)

*While the dispatchable location rules apply to the same entities subject to [Kari's Law](#), the Commission established separate deadlines for MLTS to come into compliance with the dispatchable location rules.*

The FCC's dispatchable location rules for MLTS apply to all MLTS that are **manufactured, imported, offered for first sale or lease, first sold or leased, or installed after February 16, 2020.**

Enterprises with fixed MLTS phones are to comply with the new requirements by January 6, 2021, while businesses with non-fixed MLTS devices on- and off-premises are to fulfill their regulatory obligations no later than January 6, 2022. As implemented by the FCC, this impacts any entity providing or using MLTS service of any size, including, but not limited to:

- Companies with offices in multiple locations
- Campuses – including K-12, universities, and colleges
- Hospitals
- Hotels
- Retail facilities
- Financial institutions

For more information on the FCC's MLTS requirements, please visit: <https://www.fcc.gov/mlts-911-requirements>

**[Kari's Law](#) and RAY BAUM'S Act compliance saves lives!**